LOW SEASON 26-27 | ENGLISH

Florence

VISITS AND EXCURSIONS



CARRANI TOURS

SIGHSTEEING FLORENCE

LOW SEASON 2026-2027
ENGLISH

VISITS AND EXCURSIONS

We feature tours in Florence or full day tours in the surroundings of Florence (Pisa, Siena, San Gimignano, Lucca and Chianti) for travelers who desire to discover the cultural heritage and the local gastronomy. We offer Skip the Line access to museums and cultural sites, with professional and authorized local guides.

WHY ARE FLORENCE TOURS UNIQUE AND BELOVED BY TRAVELERS?

Culture and Leisure

Customize your city break with professionally-guided tours to heritage sites and experience new ways to visit Florence with us. From art visits to excursion experiences, we are your key to Florence.

Expert Local Tour Guides and Tour Escorts

All of our tour guides are experts, professional and friendly.

Speaking Your Language

Our best sellers tours are performed in one language only.

Departures Always Guaranteed

No minimum number of participants requested for most of our tours and activities.

Fantastic Day Excursions

Reach the surroundings of Florence and live the wonders of Italy in an easy and affordable way.

USEFUL INFORMATION BEFORE BOOKING OUR TOURS

November 01 - March 26, 2027

ALL RATES ARE PER PERSON

Cancellation Policy:

100% penalty for cancellation within the 72 hours before tour date or no-show

Except for tours:
M2C PM ,2GM1M2LC, M1M2C
Once confirmed, these tours are non-refundable and cannot be modified. A 100% cancellation penalty will apply.

1ALC AM, 2GM1C AM, M1C AM

100% penalty for cancellation within 4 days before tour date or no-show

Mandatory Full Passenger Names

It is mandatory to provide a nominative list of all participants (including children) at the time of booking for the following tours: M2C PM ,2GM1M2LC, M1M2C, 1ALC AM, 2GM1C AM, M1C AM

Valid ID Required for Entry

For tours M2C PM, 2GM1M2LC, M1M2C, 1ALC AM, 2GM1C AM, M1C AM all participants are required to present a valid identity document (passport or national ID card) to access the museum. If the document does not match the provided name or is not valid, museum staff will deny entry, and no refund will be issued.

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M1C AM Guided Visit to the Accademia Gallery - Small Group Max 19 pax!

M2C PM Guided Visit to the Uffizi Gallery Small group tour - Max 9 pax

2GM1M2LC AM Florence Wonders with Accademia, Uffizi! With typical Lunch!

M1M2C AM-PM Guided Visit to Accademia and Uffizi Gallery Galleries! Small group Max 19 pax!

M15MC AM Florence Palazzo Vecchio: Museum Ticket and Audioguide □ Skip the Line!

FR3C AM Electric Bike 2hrs Tour of Florence Hills with Delicious "Gelato" - Small Group Max 8 pax-

COOKING CLASSES IN FLORENCE

CF1C PM Cooking Class with dinner in the Heart of Florence □ Max 15 pax!

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4LTC PM Pisa including the Leaning Tower Admission Ticket

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3TC FD Siena, San Gimignano, Chianti: Fully Escorted Tour, Lunch and Wine Tasting

W1C FD Highlights of Tuscany: Pisa, Siena Guided Visit, Chianti & San Gimignano including Lunch with Wine Tasting

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Working Policy

Get in touch with us

City Centre Tours

1ALC AM Renaissance and Medieval Guided Visit with Accademia & Lunch

Live an immersive experience in the history of Florence and the art of Michelangelo. Explore the Accademia Gallery and follow your guide on a walking tour through the historic city center.

Start your Tour from the very heart of Florence, with the Guided Visit of Accademia Gallery with a total immersion in the art of Michelangelo to know his most renowned works, the “David”, and other important masterpieces such as "I Prigioni", "San Matteo" and the “Palestrina Pietà”. The young Michelangelo carved the David from a huge block of rough marble in three years, creating an imposing sculpture of absolute beauty, an icon of the renaissance model. Then you will proceed with awalking Tour which will include the outdoor guided visit of San Lorenzo Church and the Duomo complex: San Giovanni Baptistery with its bronze doors as the famous Porta del Paradiso and the Cathedral with the magnificent Cupola del Brunelleschi and Giotto’s bell tower. The walk continues along lively Via Calzaiuoli in the heart of the city, where you can admire the imposing and singular Orsanmichele Church, a masterpiece of Florentine gothic art, decorated with shrines with statues of the patron saints of the powerful medieval trade guilds. Then you reach the bustling Mercato della Paglia (Straw Market): don’t forget to rub the nose of the famous "porcellino" (pig) and toss a coin into the fountain to bring you good luck! Going on, you can admire the romantic, picturesque Ponte Vecchio, the oldest bridge in Florence, with its renowned jewellery shops. Your lovely blast from the past will end in Piazza Signoria, one of the most beautiful squares in the world and the political centre of the city. In this true “outdoor museum”, you’ll be amazed as you admire the beautiful Fountain of Neptune with the marvellous and imposing marble statue by Ammannati and then, looking around, the sculptural masterpieces of the Loggia dei Lanzi, including the Cellini’s Perseus and the Gianbologna’s Rape of the Sabines. Dominating all this is the majestic Palazzo Vecchio with its crenellated Arnolfo tower, one of the most famous symbols of Florence that you will be able to admire in all its magnificence. End this amazing tour with a delicious Tuscan Lunch in a Restaurant located in the old town. Enjoy a typical lunch in a historic restaurant.

Please note that the order of the visits may change

Price per person

Adult 114€

Child policy 0/5 years old Free of charge (Lunch not included, to be paid on the spot.)

Child from 6 years old Adult rate

Where

Accademia Gallery (Original David of Michelangelo)

San Lorenzo Church (outside)

Duomo Square

Cathedral (outside)

Brunelleschi’s Dome (outside)

Giotto’s Bell Tower (outside)

Baptistery & Paradise Door (outside)

Orsanmichele Church (outside)

Mercato della Paglia (Straw Market)

Ponte Vecchio

Piazza Signoria

Includes

Assistance at the Meeting Point

Local Professional Guide: Accademia Gallery and Florence historic center Walking Tour

Official Admission to the Galleria dell'Accademia di Firenze: Adult (26+) €20.00 | Reduced (EU Citizens aged 18–25) €2.00 | Free (under 18; children under 12 must be accompanied by an adult holding a valid ticket). Additional fees cover all the other services included in the tour.

Earphones inside the Museum

Typical Tuscan Lunch in a Restaurant located in the old town, 3 course set menu (drinks not included)

Departures

Daily except on Mondays at 09:00 AM

Blackout Dates

The first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added). during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Accademia Gallery)
November 04
December 25
January 01

Meeting Point

08:45 AM at the corner between Via Ricasoli and Piazza San Marco, in front of the loggiato of Accademia delle Belle Arti.

At 10:30 AM walking tour at Via de Martelli, 50r - in front of Cafè Firenze

Languages

English: Daily (min 2 pax)

Tour duration 2,45 hours + lunch time

2GM1C AM Florence Wonders with Accademia Gallery

Experience some of Michelangelo's greatest masterpieces ad the David. Explore the most important sites of Florence with this amazing guided walking tour! Visit both the religious and the political heart of the city center, including San Lorenzo, Piazza del Duomo, Piazza Signoria, Palazzo Vecchio and much more!

Total immersion in the Accademia Gallery and in the art of Michelangelo to know his most renowned work, the “David”, and other important works of art such as "I Prigioni" and "San Matteo" and the “Palestrina Pietà”. The visit continues with the discovery of the Medici district, where you can admire the monuments that the members of the famous Florentine family themselves admired everyday with their own eyes: the amazing palace where they lived, the ancient San Lorenzo Church and the Medici Chapels, their mausoleum. A few steps away you will find the marvelous Duomo monumental Complex: the Baptistery with its golden “Porta del Paradiso”, the Cathedral with the famous Brunelleschi Dome and the elegant Giotto bell tower.The tour then goes through the characteristic streets of the medieval district where Dante and Beatrice lived and where you can also admire the imposing and unique Church of Orsanmichele, a masterpiece of Florentine Gothic art, adorned with the statues of the patron saints of the powerful medieval trading guilds. You will also discover the picturesque Straw Market: don’t forget to rub the nose of the famous “porcellino” (pig). The tour continues with a walk on the romantic Ponte Vecchio, the oldest bridge in Florence, with its sparkling jewelers and finally you will arrive in Piazza Signoria, one of the most beautiful squares in the world dominated by the majestic Palazzo Vecchio with the embattled tower of Arnolfo, one of the most famous symbols of Florence. The square is a real "open-air museum": the imposing Fountain of Neptune, the perfect copy of Michelangelo's David and the Loggia dei Lanzi with its ancient Roman statues and the masterpieces of Cellini and Giambologna will leave you breathless!

Price per person

Adult 84€
Child from 6 years old adult rate
Child policy 0/5 years old Free of charge

Where

Accademia Gallery (Original David of Michelangelo)

San Lorenzo Church (outside)

Duomo Square

Cathedral (outside)

Brunelleschi’s Dome (outside)

Giotto’s Bell Tower (outside)

Baptistery & Paradise Door (outside)

Orsanmichele Church (outside)

Ponte Vecchio

Piazza Signoria

Includes

Assistance at the Meeting Point.

Local Professional Guide.

Official Admission to the Galleria dell'Accademia di Firenze: Adult (26+) €20.00 | Reduced (EU Citizens aged 18–25) €2.00 | Free (under 18; children under 12 must be accompanied by an adult holding a valid ticket). Additional fees cover all the other services included in the tour.

Earphones inside the Museum.

Departures

Daily except on Mondays at 09:00 AM

Blackout Dates

The first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added). during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Accademia Gallery)
November 04
December 25
January 01

Meeting Point

At 08:45 AM at the corner between Via Ricasoli and Piazza San Marco, in front of the loggiato of Accademia delle Belle Arti.

At 10:30 AM Walking Tour at Via de Martelli, 50r - in front of Cafè Firenze

An assistant waits for you wearing blue clothing with our logo Gray Line

Languages

English: Daily (min 2 pax)

Tour duration 2 hours and 30 minutes (Accademia Gallery 09:00 AM - 10:00 AM - Florence Walking Tour 10:45 AM - 12:15 PM)

M1C AM Guided Visit to the Accademia Gallery - Small Group Max 19 pax!

Total immersion in the art of Michelangelo to know his most renowned work, the “David”, and other important works of art such as "I Prigioni" and "San Matteo" and the “Palestrina Pietà”.The young Michelangelo carved the David from a huge block of rough marble in three years, creating an imposing sculpture of absolute beauty, an icon of the renaissance model. He depicted a magnificent nude young man at the height of his physical vigor, whose intense expression of strength and courage, which originated from an absolute faith in God, roses as a symbol of power and invincibility of the Florentine Republic at the time of its maximum splendor. Once the guided tour is over, it is possible to stay in the museum.

Price per person

Adult 59€

Child policy 0/5 years old Free of charge

Child from 6 years old adult rate

Where

Accademia Gallery (Original David of Michelangelo)

Includes

Official Admission to the Galleria dell'Accademia di Firenze: Adult (26+) €20.00 | Reduced (EU Citizens aged 18–25) €2.00 | Free (under 18; children under 12 must be accompanied by an adult holding a valid ticket). Additional fees cover all the other services included in the tour.

Local guide

Earphones

Departures

Daily except on Mondays at 09:00 AM

Blackout Dates

On the first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added) during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Accademia Gallery)
November 04
December 25
January 01

Meeting Point

At 08:45 AM at the corner between Via Ricasoli and Piazza San Marco, in front of the loggiato of Accademia delle Belle Arti.

An assistant waits for you wearing blue clothing with Gray Line logos.

Languages

English: Daily (min 2 pax)

Tour duration 1 hrs inside museum.

M2C PM - Guided Visit to the Uffizi Gallery

Small group tour - Max 9 pax

You can't leave Florence without visiting one of the most famous art galleries in the world. Here you can admire numerous works of art by Botticelli, Michelangelo, Leonardo da Vinci, Raffaello, Giotto, Cimabue, Masaccio and many others. Among the precious exhibition halls of the Gallery, the most renowned one contains the refined works by Botticelli, amongst which the absolute masterpieces: "Primavera" and "Birth of Venus". The latter painting, the icon of the museum, represents the allegory of the birth of the goddess emerging from the sea foam and symbolizes the ideal of beauty as an expression of purity and spiritual quality, typical of the Renaissance Neoplatonic aesthetics. The guided Tour ends at the Uffizi Terrace where you can enjoy an amazing and exclusive view of the city's most important monuments.

Price per person

Adult 69€

Child 6/17 49€ years old adult rate

Child policy 0/5 years old Free of charge

Where

Uffizi Gallery

Includes

Official Uffizi Gallery Admission: Adults (18+): €29.00, Reduced Rate (18–25 EU): €2.00, and Free (0–17): €0.00. Additional fees cover all the other services included in the tour.

Local guide

Earphones

Departures

Daily except on Mondays at 04:00 PM

Blackout Dates

On the first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added) during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Uffizi Gallery)

November 04
December 25
January 01

Meeting Point

03:45 PM at Uffizi Gallery Piazzale, in front of Dante Alighieri Statue, located close to door n. 1 (entrance reserved to the booking holders).

Languages

English: Daily (min 2 pax)

Tour duration 1.30 aprox hrs inside museum

2GM1M2LC AM Florence Wonders with Accademia & Uffizi

With typical Lunch!

Discover with a professional local guide the Accademia and Uffizi Galleries masterpieces, with the iconic monuments of Florence Old Town

Admire the monuments that symbolize old Florence with a local guide and discover the masterpieces that created the culture of our time, including the world-renown sculpture David by Michelangelo. You will also see Botticelli´s much loved painting, The Birth of Venus. Visit the Accademia Gallery to admire the David as well as other great works by Michelangelo. Then, in the afternoon, stroll through the beautiful streets and squares of old town Florence. Along the way, you will admire the marvelous Duomo complex with its monuments completely covered in polychromatic marble such as the Cathedral with the great Duomo by Brunelleschi, the Baptistery and the Campanile by Giotto. You'll proceed then to the imposing and outstanding stone building of the Church of Orsanmichele, home to Orcagna´s wonderful Gothic tabernacle, a Florentine masterpiece. After seeing the lively Mercato della Paglia with the famous "piglet", you will reach Piazza della Signoria. Discover its spectacular beauty as home to sculptural masterpieces from Loggia dei Lanzi as well as the imposing Palazzo Vecchio with the crenellated tower of Arnolfo, one of the most famous symbols of the city.Lunch in a typical restaurant. After lunch , tour continues with a unique perspective of Palazzo degli Uffizi, which opens up to the square. At this famous museum admire countless masterpieces by Botticelli, Michelangelo, Leonardo da Vinci, Raffaello, Giotto, Cimabue, Masaccio, and many more.

Price per person

Adult 186€

Child policy 0/5 years old Free of charge

Child from 6 years old adult rate

Where

Accademia Gallery (Original David of Michelangelo)

Uffizi Galleries

Duomo Square

Cathedral (outside)

Brunelleschi's Dome (outside)

Giotto's Bell Tower (outside)

Baptistery & Paradise Door (outside)

Orsanmichele Church (outside)

Piazza Signoria

Includes

Assistance at the Meeting Point

Local Professional Guide

Official Admission to the Galleria dell'Accademia di Firenze: Adult (26+) €20.00 | Reduced (EU Citizens aged 18–25) €2.00 | Free (under 18; children under 12 must be accompanied by an adult holding a valid ticket). Additional fees cover all the other services included in the tour.

Official Uffizi Gallery Admission: Adults (18+): €29.00, Reduced Rate (18–25 EU): €2.00, and Free (0–17): €0.00. Additional fees cover all the other services included in the tour.

Earphones inside the Museum

Lunch in a Typical Restaurant located in Florence old city center (drinks not included)

Departures

Daily except on Mondays at 09:00 AM

Blackout Dates

On the first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added). during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Accademia and Uffizi Gallery)

November 04

December 25
January 01

Meeting Point

Morning at 08:45 AM at the corner between Via Ricasoli and Piazza San Marco, in front of the loggiato of Accademia delle Belle Arti.

Morning at 10:30 AM Walking Tour at Via Martelli, 50r - in front of Cafè Firenze. An assistant waits for you wearing blue clothing with our logos Caf Tour & Gray Line Florence

Afternoon at 03:05 PM - Uffizi Gallery Piazzale, in front of Dante Alighieri Statue, located close to

door n. 1 (entrance reserved to the booking holders).

At both meeting points an Assistant waits for you wearing blue clothing with Gray Line logo

Languages

English: Daily (min 2 pax)

Tour duration 5.45 hrs + lunch time (Accademia Gallery Visit from 09:00 AM to 10:00 AM and follows with Florence Walking Tour from 10:45 AM to 12:15 PM - Lunch starting from 12:30 PM - Uffizi Gallery from 03:30 pm to 05:00 pm)

M1M2C AM-PM Guided Visit to Accademia and Uffizi Gallery Galleries

Small group Max 19 pax!

Accademia: Total immersion in the art of Michelangelo to know his most renowned work, the “David”, and other important works of art such as "I Prigioni" and "San Matteo" and the “Palestrina Pietà”. The young Michelangelo carved the David from a huge block of rough marble in three years, creating an imposing sculpture of absolute beauty, an icon of the renaissance model. He depicted a magnificent nude young man at the height of his physical vigor, whose intense expression of strength and courage, which originated from an absolute faith in God, roses as a symbol of power and invincibility of the Florentine Republic at the time of its maximum splendor.

Uffizi: You can't leave Florence without visiting one of the most famous art galleries in the world. Here you can admire numerous works of art by Botticelli, Michelangelo, Leonardo da Vinci, Raffaello, Giotto, Cimabue, Masaccio and many others.Among the precious exhibition halls of the Gallery, the most renowned one contains the refined works by Botticelli, amongst which the absolute masterpieces: "Primavera" and "Birth of Venus". The latter painting, the icon of the museum, represents the allegory of the birth of the goddess emerging from the sea foam and symbolizes the ideal of beauty as an expression of purity and spiritual quality, typical of the Renaissance Neoplatonic aesthetics. The guided tour ends at the Uffizi Terrace where you can enjoy an amazing and exclusive view of the city’s most important monuments. Once the guided tour is over, it is possible to stay in the museum.

Price per person

Adult 131€

Child policy 0/5 years old Free of charge

Child from 6 years old adult rate

Where

Accademia Gallery

Uffizi Gallery

Includes

Official Admission to the Galleria dell'Accademia di Firenze: Adult (26+) €20.00 | Reduced (EU Citizens aged 18–25) €2.00 | Free (under 18; children under 12 must be accompanied by an adult holding a valid ticket). Additional fees cover all the other services included in the tour.

Official Uffizi Gallery Admission: Adults (18+): €29.00, Reduced Rate (18–25 EU): €2.00, and Free (0–17): €0.00. Additional fees cover all the other services included in the tour.

Local guide

Earphones

Departures

Daily except on Mondays at 09:00 AM

Blackout dates

On the first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added). during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Accademia and Uffizi Gallery)

November 04
December 25
January 01

Meeting Point

Accademia: at 08:45 AM at the corner between Via Ricasoli and Piazza San Marco, in front of the loggiato of Accademia delle Belle Arti.

Uffizi: At 03:00 PM Uffizi Gallery Piazzale, in front of Dante Alighieri Statue, located close to

door n. 1 (entrance reserved to the booking holders).

At both Museums an Assistant waits for you wearing blue clothing with Gray Line logos

Languages

English: Daily (min 2 pax)

Duration: Approx. 1 hour inside Accademia Gallery and 1 hour and 30 inside Uffizi Gallery

M15MC AM Florence Palazzo Vecchio: Museum Ticket and Audioguide Skip the Line!

The discovery of Renaissance treasures and Medici's history and secrets inside their Palace

Palazzo Vecchio, which stands majestically on Florence skyline, is one of the most recognized symbols of the city. Built during the Middle-Ages, it still preserves the austere architecture of the fourteenth century, with its crenellated top and the imposing Arnolfo's Tower. The indoor parts of the building, beautifully renovated in the '500 when the Palace became the house of Medici, are instead typically Renaissance and hold priceless treasures and works of art. In the sumptuous halls and the private apartments of the family, worked the greatest artists of the period. Visiting the palace means to stroll among the wonders of Renaissance and retrace its history, discovering also the secrets and tales linked to the powerful Medici family. The elegante courtyard by Michelozzo, welcomes you at the beginning of a visit that will enable you to admire the famous and beautiful "Hall of the 500", the charming and intimate study of Francesco I de' Medici, the beautiful private apartments of Eleonora of Toledo and Cosimo I de' Medici and the sumptuous and stunning boardrooms, in an incredible series of frescoes, paintings, decorations and statues of the greatest Renaissance artists as Michelangelo, Donatello, Verrocchio, Vasari, Ghirlandaio and Bronzino, just to mention some of them.

Price per person

Adults 49€
Child 6 to 17 years old 29€
Child policy 0 – 5 years old: free

Where

Palazzo Vecchio

Includes

Entrance tickets

Audioguide with comments in 8 different languages

Departures

Daily at 11:45 am

Blackout Dates

On the first Sunday of each month (additional days off at the discretion of the Ministry of Culture could be added). during this monthly occasion, in fact, the Italian Ministry of Culture offers free access to the Palazzo Vecchio)
November 01
December 8/25
January 01

Meeting Point

At 11:30 AM - at the Info point - Ticket Office, inside Palazzo Vecchio, entrance from via dei Gondi

Please present your confirmation/voucher and your ID at the Info Point of Palazzo Vecchio. We suggest you to bring with you your own earphones to listen commentaries.

Languages
Audioguide comments available in 8 different languages: ENG/SPA/FRE/GER/ITAL/PORT/RUSS/CHI

FR3C AM Electric Bike 2hrs Tour of Florence Hills with Delicious "Gelato"

Small Group Max 8 pax

The new eco-friendly and easy way to discover the Florence hills with amazing views from Piazzale Michelangelo and San Miniato al Monte. An adventure between art, landscapes and Tuscan flavors

Admire Florence magnificent hills in an active and original way and be surprised using this new electric bike that allows you to see a lot with little effort! Anyone who knows how to ride a bike, though not in tip-top shape, can embark on this wonderful adventure with the help of the new technology! This slow-tour along bike lanes and safe streets is the ideal way to enjoy the best of the city and the countryside around Florence, with its stunning scenery and breathtaking views that will allow you to capture eceptional photos. A native Florentine tour Guide will guide you on one of the most spectacular and charming hill tours available, where you will experience unparalleled views of the Tuscan countryside. A short ride takes us along the route that leads to the famous terrace of Piazzale Michelangelo, where you can stop to enjoy the unforgettable panorama that encompasses the entire city. Climbing once again, you can admire the magnificent Romanesque basilica of San Miniato al Monte, and then immerse yourself into the sound, the good smells and the colours of the countryside, with secular cypresses, olive groves and small vineyards hidden in the middle of the hills from where to enjoy amazing and breathtaking views. Finally, what better way to end such a fantastic tour, than tasting one of the best “gelato” of the city? After all, ice cream was invented exactly in Florence and Florentines love to enjoy one with their friends, so… cone or cup??

Price per person

Adult 57€

Child policy: children 3 - 8 years old if carried on the rear seat (max weight 22 kilos) – tasting not included.
Not available for Infant 0 - 2 years old.
Not available for children over 22 kilos of weight (not-transportable) and under 1 meter and 50 cm of height.

Includes

Tour leader
Electric Bike rental
Delicious "Gelato"
50 cl bottle of water
Helmet
Rear seat for children (free of charge)
Rain vest

Where

Florence countryside

Departures

Daily at 11:00 AM

Blackout Dates

December 25/26/31
January 01

Meeting Point

At 10:45 AM, Via de’ Neri, corner via della Mosca, in front of Trattoria Benvenuto (few steps from Uffizi Museum)

Languages

English only (min 2 pax)

Tour duration 2 hours

COOKING CLASSES IN FLORENCE

CF1C PM Cooking Class with dinner in the Heart of Florence Max 15 pax!

Learn how to cook a typical Tuscan meal!

This is a Small group course for food lovers that is held in the ancient city centre. This is how one can find out about Tuscan and Florentine culture by being taught some of its celebrated food & wine traditions. On this course you can learn to cook a classic Tuscan meal, prepared with seasonal and organic ingredients. In a top class cookery school you will be able to make a four-course meal (starter, first course, second course and dessert) under the expert guidance of a multilingual chef. The course will be followed by dinner with the dishes you have prepared, accompanied by a good Tuscan wine and a fun and friendly atmosphere.

Price per person

Adult 79€

Children under 10 years old not admitted

Where

In the heart of Florence

Includes

Assistance at the meeting point

Professional Chef (max 15 pax per Chef)

Recipes

Dinner with drinks

Departures

Mondays, Tuesdays, Wednesdays, Thursdays and Fridays at 04:40 PM

Blackout Dates

November 1

December 8
December 25 – January 07

March 29

Meeting Point

04:30 PM Via Camillo Cavour, 178/180/182 Rosso, 50129 Firenze FI.

Ring the bell at the Cooking Class, and your chef will welcome you.

Languages

English (min 2 pax)

Tour duration 4 hours

CF3C AM Shopping at the Florence Central market and Cooking Class with lunch

Max 15 pax!

Choose at the market fresh products and seasonal vegetables and then cook a delicious meal!

On this course you can learn to cook a typical everyday Tuscan meal, starting off by choosing the ingredients in season. Under the expert guidance of a multilingual chef, you will visit the Florence historic market, where you will select the organic ingredients that you will then use to prepare a four-course meal (starter, first course, second course and dessert) in a top class cookery school. The course will be followed by lunch with the dishes you have prepared, accompanied by a good Tuscan wine and a fun and friendly atmosphere.

Price per person

Adult 87€

Children under 10 years old not admitted

Where

Florence historic market

Cooking Class

Includes

Assistance at the meeting point

Professional Chef (max 15 pax per chef)

Recipes

Lunch with drinks

Departures

Mondays, Wednesdays and Fridays at 10:00 am

Blackout Dates

November 1

December 8
December 25 – January 07

Meeting Point

09:50 AM Piazza San Lorenzo at the statue located in the center of the square

Our chefs will be waiting for you wearing an orange identification badge with the “Chefactory” logo, making them easy to recognize.

Languages

English, Spanish, German, Italian (min 2 pax)

Tour ends after approximately 5 hours ends after the lunch.

CF4C AM -PM Hand-made Pasta and Typical Dessert Cooking Class in the heart of Florence

Max 15 pax!

Experience a Hands-on Pasta Lesson and discover the art and the secrets to preparing the most popular Italian dish!

On this course you can learn to make your own real fresh pasta following ancient Italian traditions using flour, eggs and other ingredients. Under the expert guidance of a multilingual chef, you will learn how to make pasta, both using a rolling pin and a pasta machine. You will make three different types of pasta with three different sauces and a typical Italian dessert, using seasonal and organic ingredients. The course will be followed by lunch with the dishes you have prepared, accompanied by a good Tuscan wine and a fun and friendly atmosphere

Price per person

Adult 72€

Children under 10 years old not admitted

Where

Heart of Florence

Includes

Assistance at the meeting point

Professional Chef (max 15 pax per chef)

Recipes

Dinner or lunch with drinks

Departures

Tuesday, Thursday, Saturday at 10:40 am

Mondays, Tuesday, Wednesdays, Thursday, Fridays at 4:40 pm

Blackout Dates

November 1

December 8
December 25– January 7

Meeting Point

At 10:30 am (Tuesday, Thursday, Saturday)

At 4:30 pm (Mondays, Tuesday, Wednesdays, Thursday, Fridays)

Via Camillo Cavour, 178/180/182 Rosso, 50129 Firenze FI

Ring the bell at Chefactory Cooking Class, and your chef will welcome you.

Languages

English, Spanish, German, Italian (min 2 pax)

Tour ends after approximately 3.15 hours

Outside Florence

4C PM Pisa through the Tuscan Countryside

The famous City with the Leaning Tower and the splendor of the monuments of the Piazza dei Miracoli: Cathedral, Baptistery and Monumental Cemetery

A splendid excursion through the fertile and picturesque Tuscan countryside to the historic university city of Pisa, famous for its architectural beauty. Upon arrival in Pisa, your informative guide will take you on a thorough guided walking tour of Piazza dei Miracoli and its monuments, where you will admire the wonderful architecture of the unique buildings surrounding you, called in the past “Miracles” because of their incredible beauty and uniqueness. You will be dazzled by this marvelous square which is dominated by the wonderful Cathedral, a model of the distinctive Pisan Romanesque architecture, the celebrated Leaning Tower, the round- shaped Baptistery surrounded by its suggestive columned arcades and its “Camposanto”, originally a cemetery, an extraordinary quadrangular cloister delimiting with its marble façade the Square to the North. The commentary of our guide will be particularly focused on the Leaning Tower one of the wonders of the world. You will be enthralled by the history and the leaning structure of the Tower which stirs the imagination of all visitors. After the guided visit you will have some free time for memorable pictures or to discover on your own the historical quarter where you can admire the Church of San Sisto, one of the oldest churches in Pisa and Piazza dei Cavalieri, which was the political centre in the middle age and where the Scuola Normale is located, one of the most famous universities in the world.

Price per person

Adult 59€

Child policy 4/12 years old 29,50€ per child

Child policy 0/3 years old Free of charge

Show a document proving children’s age upon request

Where

Piazza dei Miracoli

Leaning Tower (exterior)

Cathedral (exterior)

Baptistery (exterior)

Piazza dei Cavalieri

Scuola Normale

Includes

Assistant at the meeting point

Transport by air-conditioned coach with Wi-Fi on board

Licensed tour Escort from Florence

Local guide in Pisa

Earphones for groups of more than 4 pax for the guided visit in Miracoli Square

Departures

Mondays, Tuesdays, Thursdays, Saturdays and Sundays at 01:30 PM

Blackout Dates

December 25

January 01

Meeting Point

01:15 PM Piazzale Montelungo at the end of the ramp connecting with
the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish min. 2 pax

Tour ends after approximately 6 hours in Florence

4LTC PM Pisa including the Leaning Tower Admission Ticket

The amazing experience to climb the world's most famous Tower and the splendor of the monuments of the Piazza dei Miracoli!

A splendid excursion through the fertile and picturesque Tuscan countryside to the historic university city ofP isa, famous for its architectural beauty. Upon arrival in Pisa, your informative guide will take you on a thorough guided walking tour of Piazza dei Miracoli and its monuments, which are called “miracles” because of their incredible beauty and uniqueness. You will be dazzled by this marvelous square which is dominated by the Cathedral, a model of the distinctive Pisa Romanesque architecture, the celebrated Leaning Tower and the round- shaped Baptistery surrounded by its suggestive columned arcades and its “Camposanto”, originally a cemetery, an extraordinary quadrangular cloister, delimiting with its marble façade the Square to the North. The commentary of our guide will be particularly focused on the Leaning Tower one of the wonders of the world. You will be enthralled by the history and the leaning structure of the Tower which stirs the imagination of all visitors. After the guided visit that will end by the magnificent Leaning Tower, you will enjoy the interior visit of the magnificent Tower – Skip the line entrance, climbing to its top by mounting its 294 steps rising up in a spiral, will be one of the most amazing experiences you can ever try. The tower is 55.86 m tall (183.27 ft) from the ground on the low side and 56.70 m tall (186.02 ft) on the high side, around 3.99 degrees leaning. The weak and unstable subsoil caused this unique phenomenon, contributing to create one of the wonders of the world.

Price per person

Adult 93€

Children under the age of 8 not admitted, from 8 years old – Adult price

Where

Piazza dei Miracoli

Leaning Tower (interior)

Cathedral (exterior)

Baptistery (exterior)

Includes

Assistant at the meeting point

Transport with a/c coach, wi-fi on board

Tour escort from Florence

Local guide in Pisa

Entrance tickets to the Leaning Tower

Departures

Mondays, Tuesdays, Thursdays, Saturdays and Sundays at 01:30 PM

Blackout Dates

December 25

January 01

Meeting Point

01:15 PM Piazzale Montelungo at the end of the ramp connecting with the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish min. 2 pax -

Tour ends after approximately 6 hours in Florence

3C FD Siena, San Gimignano, Chianti: Fully Escorted Tour with guided Siena Visit, Lunch and Wine Tasting

Your memorable journey starts with the charming San Gimignano, world famous walled town located on a hilltop, which remained intact through the centuries, renowned for its tall towers, wonderful frescoes and many other valuable works of art: here the tour leader will lead you to the historical center, where you will have around 2 hours of free time for a fascinating discovery.

A short distance from San Gimignano, crossing the gently Chianti rolling hills, a short ride will take you to a cozy Winery, where you can relax and enjoy the fantastic world of Chianti with its wine and typical products: tasting of three fine wines and balsamic vinegar followed by a Chianti style lunch: 3 course with “zero food miles” products which ends with "cantucci e vin santo". Later on, getting to Siena, you will meet our professional local guide, who will lead you on a guided tour of the historical center, starting from the famous Basilica of San Domenico, a jewel of Renaissance art built in the 13th century and flanked by splendid palaces and historic shop, passing through Piazza del Campo, of which the Palazzo Pubblico (Town hall) is the focal point, you will get to the spectacular Cathedral of the 12th century (external visit) of which you can admire themagnificent architecture and the splendor of polychrome marbles.

You will also have some free time to end your perfect day enjoying the unique atmosphere of this amazing city, before the return to Florence in the evening

Please note that the order of the visits may change

Price per person

Adult 97€

Child policy 4/12 years old 52,50€

Child policy 0/3 years old Free of charge

Where

Siena

San Gimignano

Chianti

Includes

Staff Assistance at the meeting point

Licensed Tour Escort

Transport by air-conditioned Coach with Wi-Fi on board

Visit to the cellars, vineyards and 3 course typical Tuscan lunch

Tasting of three different Chianti Wines, balsamic vinegar plus “vin santo”

Local professional guide in Siena

Departures

Daily at 08:00 AM

Blackout Dates

December 25
January 01

Meeting Point

07:45 AM Piazzale Montelungo at the end of the ramp connecting with
the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish (min 2 pax)

Tour ends after approximately 11 hours in Florence

3TC FD Siena, San Gimignano, Chianti: Fully Escorted Tour, Lunch and Wine Tasting

Your memorable journey starts with the charming San Gimignano, world famous walled town located on a hilltop, which remained intact through the centuries, renowned for its tall towers, wonderful frescoes and many other valuable works of

art: here the tour leader will lead you to the historical center, where you will have around 2 hours of free time for a fascinating discovery. A short distance from San Gimignano, crossing the gently Chianti rolling hills, a short ride will take you to a cozy Winery, where you can relax and enjoy the fantastic world of Chianti with its wine and typical products: tasting of three fine wines and balsamic vinegar

followed by a Chianti style lunch: 3 course with “zero food miles” products which ends with "cantucci e vin santo". Later on, getting to Siena, you will have 3 hours of free time to end your perfect day enjoying the unique atmosphere of this amazing city, before the return to Florence in the evening.

Please note that the order of the visits may change

Price per person

Adult 79€

Child policy 4/12 years old 39,50€

Child policy 0/3 years old Free of charge

Where

Siena

San Gimignano

Chianti

Includes

Staff Assistance at the meeting point

Licensed Tour Escort

Transport by air-conditioned Coach with Wi-Fi on board

Visit to the cellars, vineyards and 3 course typical Tuscan lunch

Tasting of three different Chianti Wines, balsamic vinegar plus “vin santo”

Departures

Daily at 08:00 AM

Blackout Dates

December 25

January 01

Meeting Point

07:45 AM Piazzale Montelungo at the end of the ramp connecting with the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish (min 2 pax)

Tour ends after approximately 11 hours in Florence

W1C FD Highlights of Tuscany: Pisa, Siena Guided Visit, Chianti & San Gimignano including Lunch with Wine Tasting

Enjoy the rich history and the art of the most spellbinding sights in Tuscany in a single memorable day including lunch in a typical Tuscan restaurant!

Depart to Pisa, you will reach the Field of Miracles, a green grass field dominated by the dazzling white buildings of the Cathedral, the Baptistery and the famous Tower, exquisite examples of Pisan Romanesque architecture: the Leaning Toweris almost 56 meters tall (about 183 ft). You are in one of the most world known places: revel in it, take creative photographs or wander off down the local streets.

From Pisa, we drive past hilltop hamlets scattered over some of the most beautiful and enchanting view of the countryside up to arrive at San Gimignano where a traditional Tuscan Lunch withTasting of 4 different wines, will be served.

After lunch, your visit continues to the discovery of a Tuscan medieval pearl, the stunning village of San Gimignano, Unesco world heritage, known for the ancient town planning still intact. Free time to explore the town center, the charming craftsmen's shops along the cobbled stone streets and small squares.

Our last stop is Siena, which we will reach by driving through the lovely Chianti countryside. Siena is an amazing hilltop town,rich in works of art and traditions, famous monuments and picturesque views with a fascinating pedestrianized historical center

and one of the most beautiful Cathedrals in the world. Upon arrival in Siena our local guide will take you on a guided walking tour along the small medieval streets and squares, passing the oldest bank in the world, and the Piazza del Campo - site of the

famous 600-year-old Palio horse-race, to the spectacular Cathedral. You will also have free time to walk around the historic center as you like and conclude your memorable experience of Tuscany with the memory of a perfect day

Please note that the order of the visits may change

Price per person

Adult 105€

Young 13/26 years old 100€

Child policy 4/12 years old 52,50€

Child policy 0/3 years old Free of charge

Where

Siena

San Gimignano

Chianti Area

Pisa

Includes

Assistance at the meeting point

Transport by air-conditioned Coach with Wi-Fi on board

Tour escort

Siena local Guide

Traditional Tuscan Lunch with Wine Tasting

Departures

Daily at 07:30 AM

Blackout dates

December 25

January 01

Meeting Point

07:15 AM Piazzale Montelungo at the end of the ramp connecting with the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish (min 2 pax)

Tour ends after approximately 12 hours in Florence

5A PM Chianti Authentic Experience with Two Wine Tastings and a charming Villages

The wine world is waiting for you! Visit two Wineries with ancient cellars, taste typical Tuscan products and the amazing wines of the Chianti area! Enjoy the breathtaking views of Chiantigiana road and the visit to a charming village: Greve in Chianti

A comprehensive experience in one of the most fascinating areas of Tuscany, known all over the world for its wine and its countryside of unrivalled charm, where woods alternate with vineyards and olive groves, in a landscape dotted with Romanesque parish churches, farmhouses, villas and castles of rare beauty. The first stop of the tour is in the heart of the Florentine Chianti Classico, in a small cozy Winery. Here, guided by the owner, you will discover the secrets of winemaking and enjoy a delicious tasting of the best wines produced, accompanied by local products. The tour continues then to the picturesque medieval village of Greve, birthplace of the famous navigator Giovanni da Verrazzano, where every year takes place the most important wine fair of the Chianti region. Here we will have free time to admire the famous main square of the ancient "market" with its characteristic arcades and to browse through the local artisan shops. Moving along the historical "Via Chiantigiana", you will cross the Sienese Chianti Classico area, admiring the breathtaking views of the rolling hills that made so famous this part of Tuscany, before to reach a family-run Winery, which stands out for the excellent quality of its wines. Here, you will be welcomed by its passionate winemaker with an introductory walk along the slope through the vineyards. Once arrived, a guided tour of the cellars and the lovely aromatic garden will be waiting for you, followed by a delicious tasting of four different wines and unique local products that you can find only here. Do not miss this unique opportunity of tasting, but also to buy and bring them home as your best travel memory!

Please note that the order of the visits may change

Price per person

Adults 55€

Child policy 4/12 years old 27,50€ per child

Child policy 0/3 years old Free of charge

Where

Chianti Area

Greve in Chianti

Includes

Assistance at the meeting point

Transport by air-conditioned Coach with Wi-Fi on board

Tour Leader

Guided Visit of two different Wineries with its cellars and vineyards

2 Wine Tastings, accompanied by local products

Departures

Mondays, Tuesdays, Wednesdays, Fridays and Saturdays at 01:15 PM

Blackout Dates

None

Meeting Point

01:00 PM Piazzale Montelungo at the end of the ramp connecting with the railway station. An Assistant waits wearing blue clothing with Gray line logos

Languages

English and Spanish min. 2 pax

Tour ends after approximately 5 hours ends in Florence

9MT FD Val D'orcia Wine Tour

Escape the hustle of Florence for a day to immerse yourself in the timeless beauty of the Val d'Orcia, one of Tuscany's most iconic, postcard-perfect regions.

Traveling in the comfort of an air-conditioned GT coach alongside an expert multilingual tour leader, you will gaze out at a breathtaking landscape defined by rolling hills, lush vineyards, olive groves, and classic cypress-lined roads. Your journey begins in the charming hilltop town of Montepulciano, where you will have free time to wander through elegant Renaissance streets, explore artisan shops, and take in spectacular panoramic views. The adventure continues into the heart of the countryside for a traditional Tuscan lunch paired with a guided wine tasting, where you can savor local specialties alongside prestigious regional wines like Rosso and Vino Nobile di Montepulciano. Afterward, you will head to the enchanting village of Pienza to stroll through its romantic alleys, browse boutique shops, and soak in the authentic atmosphere of this Renaissance gem. Your final stop is Montalcino, world-renowned for its prestigious wine tradition and medieval charm, offering one last opportunity to explore historic streets and admire unforgettable vistas across the Tuscan hills before a comfortable evening return to Florence.

119€ per person

89€ per child (3-12 years old)

Free of charge per infant (0-2 years old)

Where

Pienza

Montepulciano

Montalcino

Includes

Transport by air-conditioned Coach

Tour leader

Free time in Montepulciano, Pienza and Montalcino

Tuscan lunch (cold cuts and cheeses pasta with traditional Tuscan ragù, Water and coffee) paired with a guided wine tasting (Rosso and Vino Nobile di Montepulciano

Wine tasting in Montalcino

Departures

Saturdays at 8:30 AM (November 16 – March 15)

Languages

English, Spanish, Italian: Saturdays (min 2 pax)

Meeting Point

8:15 AM Florence Coach Station Villa Costanza (Tram T1)

Please look for our assistant holding a panel advertising our tour.

Important Notes

Customers must be able to climb and descend stairs. Please note that a moderate amount of walking is involved and this tour is not wheelchair accessible.

Tour ends after 11,5 hours approximately at the meeting point

Small group Min 2 – max 15 pax

Discover the very best of Tuscany on this immersive small-group day trip departing from Florence. Traveling in a comfortable, air-conditioned minibus, you'll visit three of the region's most captivating destinations: Pisa, Siena, and San Gimignano.

Your journey begins in Pisa, where you will have dedicated free time to marvel at the world-famous Leaning Tower, stroll across the breathtaking Piazza dei Miracoli, and explore the historic Cathedral and Baptistery. Take plenty of time to capture memorable photos and soak in the historic surroundings.

Next, travel through the rolling Tuscan hills to an authentic, family-run winery. Here, enjoy an exclusive gourmet lunch featuring a regional charcuterie board, rich Ribollita Lasagna with ragù, and traditional Cantucci paired with Vin Santo. Your meal is complemented by a structured tasting of 5 local wines, 3 olive oils, and 2 aged vinegars.

After lunch, head to the medieval jewel of Siena. Celebrated for its Gothic architecture and the iconic, shell-shaped Piazza del Campo — home to the legendary Palio horse race — Siena offers centuries of history to uncover. Enjoy free time to visit the magnificent Cathedral, browse local artisan shops, or relax at a café.

Conclude your day in the fairytale hilltop village of San Gimignano, renowned for its impressive skyline of medieval towers. Take time to wander its winding cobblestone streets, browse unique boutiques, and taste some of Italy's finest gelato before heading back to Florence.

This small-group tour combines Tuscany's art, history, and culinary traditions into a single unforgettable itinerary, returning you comfortably to Florence by evening.

Price per person € 149
Child 3/12 € 89

Infant 0/2 free of charge

Where

Siena

Pisa

San Gimignano

Includes

Travel by Coach or minivan with air conditioning

Expert multilingual tour leader

Gourmet Lunch with Charcuterie Board, Ribollita, Lasagna al ragù, Cantucci e Vin Santo with wine tasting of 5wines.

Guided walking tour of Siena (1h) English only

Siena Cathedral entrance ticket with an expert tour guide included in English only

Self-guided tour of Piazza dei Miracoli in Pisa

Self-guided tour of San Gimignano

Departures

Daily at 07:45 AM

Languages

English, Spanish

Meeting Point

At 07:30 AM - Via dell'Oriuolo Piazza del Duomo - at the intersection with Via del Proconsolo

Tour ends after 12,5 hours approximately

19S2C FD Authentic Tuscany: Chianti, Montalcino & Montepulciano– Small Group- NEW!
Min 4 – Max 8 pax

Step into the authentic heart of Tuscany, where timeless medieval villages meet an ancient agricultural tradition celebrated worldwide for its wines, cured meats, cheeses, and regional specialties. Here, nature and centuries of human heritage coexist in perfect harmony.

Your excursion begins with a journey through the rolling vineyards and silver olive groves of the famed Chianti region. At a local venue, enjoy an introductory tasting featuring regional Chianti wines paired with Tuscan bread drizzled with extra-virgin olive oil, artisanal lavender honey, and traditional *cantuccini* biscuits served with Vin Santo.

Continuing along scenic country roads, catch sight of Monteriggioni, a remarkably preserved medieval jewel encased within its original 13th-century ring of stone walls. Farther south, the route crosses the dramatic clay hills of the Crete Senesi before entering the lush, green landscapes of the Val d'Orcia—a UNESCO World Heritage region defined by cypress-lined paths, hilltop fortresses, and historic farms along the ancient Via Francigena route.

At an authentic country estate, sit down to a guided 2-course lunch and wine tasting. Sample prestigious vintages—including Rosso di Montalcino, Brunello di Montalcino, and a Supertuscan—accompanied by a spread of local cured meats and cheeses, finishing with a delicious homemade fruit pie. The stop includes an insider tour of the estate's aging cellars and time to relax in the countryside.

Next, visit the medieval stronghold of Montalcino. Dominated by its imposing 14th-century fortress, this historic town offers sweeping panoramic views over the Val d'Orcia. Take time to explore its charming stone alleys, packed with artisan workshops and boutique wine shops.

The final stop brings you to Montepulciano, perched 600 meters above sea level between the Val d'Orcia and Val di Chiana. Enclosed by fortified walls, this elegant Renaissance town is world-famous for its Vino Nobile. Enjoy independent free time to stroll its grand piazzas, admire its architectural landmarks, and visit an ancient cellar in the historic center for a final wine tasting before returning.

Please note that the order of the visits may change

Price per person

Adult €331

Young 3/8 years old €233

Child 0/2 years old €168

Where

Chianti Region
Montalcino
Montepulciano

Includes
Transport in luxury Minivan
Qualified English speaking driver
Guided Wine and Oil Tasting in Chianti
Guided Wine Tasting and Typical 2-course Lunch in Montalcino
Tasting of 5 Tuscan wines including Supertuscan

Departures

Tuesday, Thursday, Sunday at 08:25 AM

Blackout dates

24/25/26/27/31 December
01 January

Meeting Point

08:10 AM at Piazza della Repubblica, in front of the Caffe' Gilli. You will find a minivan with a blue sign

Languages

English (min 4 pax)

Tour ends after approximately 10 hours in Florence

At Carrani Tours, we work every day to provide the best solutions for both your FITs and group travelers, with all our passion and experience.

CARRANI TOURS HISTORY

When Benedetto De Angelis founded Carrani Tours in 1925, he thought about a structured service of transports and guided tours in Rome and obtained the first license as Roman bus operator for tourists in the Eternal City.

Now, Carrani Tours is not only the first bus family company in Rome, but also one of the main DMC active in the entire Italy. Official partner of the Vatican Museums, Gray Line Worldwide, Julià Tours and Ferrovie dello Stato our company works every day for the best experience of each guest.

OUR SERVICES INCLUDES:

Ticketing - trains, boats, museums, attractions; customized itineraries for groups & individuals; Italy city sightseeing; private luxury cars; gourmet tours; sports packages; hotels;villas; and more.

WORKING POLICY:

In order to avoid problems with your fit reservations, we would like to remind you our policy regarding bookings and cancellations: Complaints have to be received by mail or fax within 60 days from date of the last service provided by Carrani, so we could reply in the most accurate way. Please take note that, every time you send us an e-mail/fax requesting our services, we will always reply in writting. If you request a particular htl that it is not available, we will confirm a similar option (to the requested one). In case of cancellation, we will send an e-mail/fax as confirmation of the cancellation. If you do not receive this confirmation, it would means that for us the booking is still operative. So if our provider charges us no show penalites, we will charge you the same penalties. We inform all clients that rates do not includes the city tax in Florence, Rome, Venice. This tax will be paid directly from clients at the reception hotel desk at the arrival or at the check-out according to the local city board procedure. We remind you that tax will change according to hotel category. Please kindly inform travellers before departure. All services must be paid before the participants arrival (at least 7 days before, maximum 15 days, depending on the service).

CARRANI TOURS

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